



**NORTH STATE CUSTOM**

**QUALITY • PROFESSIONALISM • INTEGRITY**

Customer Name \_\_\_\_\_  
Address Street \_\_\_\_\_  
Town / City \_\_\_\_\_  
Zip Code \_\_\_\_\_

Vehicle Year \_\_\_\_\_  
Make \_\_\_\_\_  
Model \_\_\_\_\_  
Plate # \_\_\_\_\_

**REPAIR AUTHORIZATION  
NEW YORK STATE REPAIR SHOP REGISTRATION 7077952**

I have read the itemized account of damages or have discussed the repairs necessary with a representative of North State Custom and authorize the repair of the vehicle noted. I also authorize North State Custom to repair any additional hidden damage North State Custom may find during the repair process of the above noted vehicle.

As it is my right according to **Section 216.7 of New York State Insurance Law** to use the total amount of my insurance claim settlement as I wish. I authorize the following: In the event of deficiencies in labor rate, amount of labor hours or necessary procedures not covered in my insurance settlement, I authorize North State Custom to use it's **professional judgement** as to the parts replacement and or labor charges to produce the highest quality repair at North State Custom's posted labor rates. I understand that North State Custom's final invoice for repairs of my vehicle may not match that of the insurance company's estimate as to parts, labor or procedures used to repair my vehicle. I understand that parts prices are based upon motor guides, but may vary from prices listed due to currency fluctuation or varying supplier costs. I understand that repair techniques employed are based upon North State Custom's judgement as to the best means of effecting a high quality repair, and that North State Custom's labor charges are based upon hourly time allowances as given in the industry flat rate manuals, and their experience, and may be more or less than the amount of actual time. I understand that all North State Custom's estimates and final invoices are based on **flat rate hours** as is customary in the industry, not actual time spent on repairs. I understand that a flat rate hour is a unit of time given for a certain repair operation and that actual time spent on a repair operation can **vary greatly** from the flat rate time given to a labor procedure depending on **technician experience and equipment employed**.

Permission is hereby granted to perform diagnostic and road testing of the vehicle on local highways and streets. North State Custom is not responsible for loss or damages to vehicle or it's contents due to fire, earthquake, theft or any other cause beyond North State Custom's control. All repairs must be paid in full before release of vehicle, via properly endorsed insurance check, bank check, certified check or cash. Vehicles on North State Custom premises not under repair are subject to \$85.00 outside or \$200.00 - \$300.00 inside storage per day. This includes vehicles deemed to be a total loss by insurance companies, vehicles estimated but not subsequently repaired by North State Custom, or vehicles left more than seven days after completion of repairs. Money paid out to cover towing, storage or sublet charges to other companies by North State Custom may be subject to reasonable mark up charges. Vehicles towed or driven in, then deemed a total loss, or moved to another location for any reason by customer or Insurance Company may be subject to admin, lot, debris clean up charges or estimate fees. Any labor, towing or lift inspection fees must be paid before a vehicle leaves North State Custom. Prior **written notice** must be given if return of used or damaged parts is desired by customer. All parts installed are OEM unless specified otherwise. North State Custom reserves the right to lower labor rates on any given repair on a case by case basis.

\_\_\_\_\_  
Authorizing Customer Signature

\_\_\_\_\_  
Date